

# WHAT TO DO IN A TRAFFIC CRASH

To help reduce danger to road users and minimise traffic congestion, from January 1, 2015 you may no longer have to wait for police at a crash site in Queensland.

Follow the chart below to find out what to do.

## ENSURE YOU ARE IN A SAFE LOCATION AWAY FROM THE TRAFFIC

Is anyone trapped or injured?

Yes

Call **Triple Zero (000)**.

Stop and give assistance to anyone who is injured if it is safe to do so.

No

Are police needed to direct **traffic** or deal with **hazards**?

OR

Do any drivers appear affected by **alcohol or drugs**?

OR

Has anyone involved failed to **exchange details**?

Yes

Call **Policelink 131 444**.

No

## Police do not need to attend the crash site

Yes

Does your vehicle require towing?

No

1. Contact your insurer or a towing company of your choice to **arrange for your vehicle to be towed** (if required)

If you cannot arrange a tow and exhaust all other options call Policelink 131 444.

2. Exchange details and **leave the crash site**.
3. After leaving the crash site **report the crash within 24 hours**.
4. Report your crash to Policelink either online, via the smart phone app, or calling 131 444. You will be provided with a report number to assist with any insurance claims.

1. Exchange details and **leave the crash site**.
2. **You are not required to report the crash to police.**

If you still wish to report the crash, you can by following step 4.



Be prepared and download the Policelink App using your Smartphone to scan these codes.

iPhone



Google



Windows



**Record your insurance and preferred towing company details below. Keep this card in your glove box for future reference.**

Registration No.: ..... Insurer: .....

Policy No.: ..... Phone: .....

Towing company: ..... Phone: .....

**CRASH DETAILS**

Date: ..... Time: .....

Street: .....

Suburb: .....

Cross St/Landmark/Nearest street No.: .....

.....

**VEHICLE 1**

*\*Denotes minimum legal requirement for exchange of details.*

Registration No.\*: ..... State: .....

Make: ..... Model: .....

Driver Name\*: .....

Address\*: .....

Licence No.: ..... State: .....

Phone: .....

Owner Name\*: .....

Owner Address\*: .....

Insurer: ..... Policy No: .....

**VEHICLE 2**

*\*Denotes minimum legal requirement for exchange of details.*

Registration No.\*: ..... State: .....

Make: ..... Model: .....

Driver Name\*: .....

Address\*: .....

Licence No.: ..... State: .....

Phone: .....

Owner Name\*: .....

Owner Address\*: .....

Insurer: ..... Policy No: .....

For more information or to download extra copies of this flyer, visit

[www.policelink.qld.gov.au](http://www.policelink.qld.gov.au)

